

Quality Management: Upcoming Professional Meetings and Events in the Baltimore-Washington-Northern Virginia Area

The following is a service of the Baltimore-Washington-Northern Virginia Partnership for Learning and Cooperation. Partner organizations: Association for Quality and Participation (AQP) National Capital and Chesapeake Chapters; American Society for Quality (ASQ) Sections 502/Baltimore, 509/Washington, and 511/Northern Virginia; Chesapeake Bay Organizational Development Network (CBODN); Quality Assurance Association of Maryland; the Washington Deming Study Group; the Maryland Center for Quality and Productivity; and the Society for Software Quality, Washington, DC, Area Chapter.

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Thursday, March 1 - Association for Quality & Participation Cumberland Valley Chapter

Topic: "The Latest Computer Technology in Health Care"
Speaker: Michelle Zeigler, CIO, and David Carolson, D.O., Summit Health
When: 6:00 p.m. Networking
6:30 p.m. Dinner
7:30 p.m. Program
Where: Quality Inn, Chambersburg, PA - Exit 5 - I-81
Cost: \$16

For information contact Thelma Diehl at 717-267-7912 or tdiehl@summithealth.org , or Marian Witherow at 717-794-2600 or marian@planetcable.net

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Tuesday, March 6 - Society for Software Quality, Washington, DC, Chapter

Topic: Chapter business meeting
When: 7:30 p.m.
Where: Software Productivity Consortium, Herndon, VA
Cost: All are invited. Free and open to the public. Sandwiches & cold beverages will be provided.

Meetings are generally on the second Tuesday of each month. For further information contact Chris Jones at 410-573-7320 or cjones@iitri.org , or Mary Ann McGarry at mmcgarry@iitri.org or visit www.ssq.org

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Wednesday, March 7 Washington, DC, Area Software Process Improvement Network (SPIN)

When: 7 p.m. registration, networking, and refreshments.
 7:30 - 9:30 p.m. program
Cost: Free and open to the public

SPIN meetings are usually held on the first Wednesday of each month. For information contact Kathy Ditchkus at 703-641-2141 or kditchku@cscmail.csc.com

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Thursday, March 8 - Institute of Management Consultants

Topic: "Getting Businesses On Track to Long-Term Growth and Performance -
 Based on a Strategic Framework for Launching, Nurturing, and Driving
 High-Tech Business Ventures"
Speaker: Peter DiGiammarino, Managing Director, IntelliVen, LLC
When: Skill Development and Issues Discussion 5 - 6:15 p.m.
 Working Dinner and Networking 6:15 – 7:00 p.m.
 Evening Speaker and Discussion 7 - 8:30 p.m.
Where: Smith, Bucklin, 2025 M Street, NW, Washington, DC 20036
Cost: IMC members \$30 (\$25 pre-registered), non-members \$35 (\$30
 pre-registered)

For more details visit www.imcdc.org/imcdcnxt.htm or contact Mary Kirby at 301-652-4970 or mkirby@AcuityLLC.com

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Friday, March 9 - George Mason University and Newfield Network

Seminar: "Coaching and Organizational Learning"

For more information visit <http://psol.gmu.edu/certificates/coaching.nsf>
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Tuesday, March 13 -- Quality Assurance Association of Maryland

Topic: "ISO 9001:2000 Its Impact on Software"
Speaker: Norman P. Moreau, P.E., CSQE, CQA
When: 9 a.m. - 3 p.m.
Where: Snyder's Willow Grove Restaurant, Linthicum, MD, 410-789-1149
Cost: \$30 (includes lunch), unless you have corporate slots available.

For more information about QAAM email QAAM@HOTMAIL.com, contact Susan Burgess at 301-838-0104, or visit the QAAM home page at <http://www.iti-inc.com>
Tentative dates for upcoming QAAM meetings: April 17 May 15

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Tuesday, March 13 - Society for Technical Communication, Metro Baltimore Chapter

Topic: "Education Night: Educational Opportunities for Technical Communicators in the Baltimore Area"
When: 6 - 9 p.m.
Where: Rose Restaurant (at the Comfort Inn Airport) in Linthicum
Cost: \$20 (includes dinner)

To register send check to S. Ziegler, 9220 Dunloggin Road, Ellicott City, MD 21042.

Future STC Meetings: April 26th "Measuring Quality in Documentation"

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Tuesday, March 13 -- American Society for Quality, Baltimore Section 502

Event: "Process Management"
Speaker: Kevin Gilson
Tutorial: "Total Quality Tools: Success Stories", Kevin Gilson
Where: Howard County Community College, Gateway Center

For more information call 410-347-1453, write Asq0502@asq.org or visit www.quality.org/ASQC_Sections/Section_0502/index.html

Next ASQ Meetings

April 18 "Team Building" with Peter Grazier.
May 16 "Baldrige Best Practices" with Debbie Smyth of NIST

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Wednesday, March 14 - Association for Quality and Participation National Capital Chapter

Topic: "The Secrets of Successful Strategic Planning: An Introduction"
Speaker: Rob Creekmore, IRC Associates
When: 5:30 - 8 p.m.
Where: U.S. Department of Agriculture, 1400 Independence Avenue, Rm 107A, SW, Washington, DC

For more information call the Chapter hotline at 703-532-9440 or Wayne Vick at 703-913-6513.

Next Meetings:

May 9 "Creating Innovation in the Business Setting", Charles Prather, Prather Associates.
June 13 "Improving Participation, Performance & Strategy with ABC", David Robinson, ABC Technologies, Inc.

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Wednesday, March 14 - ISO 9001 User's Group sponsored by ASQ Section 509

When: 5:30 p.m.
Where: Honeywell (formerly Allied Signal), 7515 Mission Drive, Lanham, MD

The ISO 9001 User's Group meets every second Wednesday of the month.
For more information contact Eugene Kirsch 703-902-5961, Syed Ali 240-228-6130, Vinod Sarin 301-428-2786, or Norman Moreau 410-857-1383.

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Thursday, March 15 - American Society for Training and Development, Metro DC Chapter

Topic: "Designing and Delivering e-Learning for Corporate Education"
Speaker: Lisa Neal, Sr. Research Engineer at EDS
When: 6:30 - 9:30 p.m.
Where: Tyson's Doubletree

For more information call 877-561-8022 or email ASTDMetro@aol.com

April 19	"The Role Trainers and OD/HRD Professionals Need to Play in Helping their Organizations Manage Successful Organizational Change - Richard Koonce, consultant and former "Career Power" columnist for Training
May 3-4	"Two full days of Information, techniques, and hot trends for Trainers, Developers, Designers, Consultants, and Coaches", at The Sumner School, 17th & M, NW, Spring Conference.
May 17	TBA, 6:30 - 9:00, Bethesda Hyatt Regency.
June 21	TBA, 6:30 - 9:00, Tyson's Double Tree. .
September 20	A Fund Night with Renee Barnow of WriteLine Unlimited, 6:30 - 9:00, Bethesda Hyatt Regency
October 18	TBA, 6:30 - 9:00, Tyson's Double Tree.
November 15	TBA, 6:30 - 9:00, Tyson's Double Tree.
December 13	TBA, 6:30 - 9:00, Bethesda Hyatt Regency.

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Thursday, March 15 - Northern Virginia ISO 9000 User's Group-ASQ Section 511, sponsor

Meetings are held every month, on the third Thursday, from 6:30 - 8:30 p.m.
For more information contact Quentin Conroy at ISO9000@asq0511.org

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Thursday, March 15 - Americans Communicating Electronically (ACE)

When: 10 a.m. – Noon
Where: Small Business Administration, 8th Floor, 409 3rd Street, SW, Washington, DC.
Cost: Free and open to everyone.

ACE meets on the third Thursday of every month. For more information call 202-720-2727 or visit www.sba.gov/ace

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Thursday, March 15 - Greater Maryland Software Process Improvement Network (SPIN)

When: Third Thursday of each month, 6:30 - 8:30 p.m.
Where: Woodfin Suite Hotel, 1380 Piccard Drive, Rockville, MD

For more information call David Wood at (410) 729-0416 or visit www.mdspin.com

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Monday - Tuesday, March 19 - 20 -- Value Management Associates

Seminar: "RAB Approved ISO 9001:2000 Transition Training"
Where: Fairfax, VA

For information email Ira Epstein at iepstein@erols.com

Additional seminars:
April 16-17, May 7-8, June 4-5, and July 9-10.

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Monday - Wednesday, March 19 - 21 - Association for Quality & Participation

Event: National Conference
Where: Chicago, Illinois

For more information visit www.aqp.org or call 1-800-733-3310.

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Thursday, March 22 - American Society for Quality, Washington, Section 509

Topic: "Building a Quality System to Support Human Genome Sequencing"
Speaker: Peter Amanitides, Director of Quality Systems for Genome Programs, Celera Genomics
When: 6 p.m. - Registration
6:30 p.m. - Dinner
7:30 - 9 p.m. - Program
Where: Best Western Washington Gateway Hotel, Rockville
Cost: \$20 members, \$25 non-members

For information please contact Paul Marck at 301-457-4825 or visit www.asq509.org/registration.htm

Upcoming meetings:

April 19 "The Profit - Quality Partnership", Robert G. Burns, QA/QC Manager, Process Facilities Inc., Best Western Washington Gateway Hotel.

**Wednesday, March 28 --Association for Quality and Participation
National Capital Chapter**

Seminar: Facilitator's Workshop Series
Topic: "Tapping Group Creativity: Facilitation Tools and Techniques to Engage the Creative Capacity of Groups"
Speaker: Jack Johnson
When: 8 a.m. – Noon
Where: General Accounting Office, 441 G St, NW, Room 2N30
Cost: Single workshop \$30 member, \$35 non-member. Group rates available.

For more information call the Chapter hotline at 703-532-9440 or Wayne Vick at 703-913-6513 or write AQP@Vick.com

Upcoming Series Topics:

April 25 "Purposeful Communications: The Art of the Focused Conversation",
Sherwood Shankland
May 23 "The Team Coach: Facilitating the Client and Team", Dr. Cindy Roman
June 21 Award and Completion Celebration

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**Wednesday, April 18 - Association for Quality & Participation, Chesapeake
Chapter**

Speaker: Peter Grazier, Teambuilding, Inc.

For more information call 410-342-4909, visit www.bcpl.net/~pderman/aqp or write to AQPEmail@aol.com

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Sunday - Wednesday, April 22 - 25 - Baldrige National Quality Program

Event: "Quest for Excellence XIII: Official Conference of the Malcolm Baldrige National Quality Award"
Where: Marriott Wardman Park Hotel, Washington, DC
Cost: \$895 by April 1st, \$995 after April 1st. Team and Faculty discounts available.

For more information call 301-975-2036, write info@aqp.org , or visit www.aqp.org

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Sunday - Wednesday, May 20 - 23 - Future Search Network

Seminar: "Managing a Future Search - a Learning Workshop"
Where: Bryn Mawr, PA
Cost: \$795

For more information call 800-951-6333 or visit www.futuresearch.net

Upcoming Seminars:

November 7-9 "Facilitating the Whole System in the Room", Bryn Mawr, PA

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Monday - Tuesday, June 11 - 14 - National Academy of Public Administration

Event: "The Performance Conference: Managing by Results"
Where: Kellogg Conference Center, Gallaudet University, Washington, DC

For more information call 202-216-7866 or visit
www.performance.napawash.org/conference.htm

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American Society for Quality, Northern Virginia, Section 511

Section 0511 meetings are usually held the second Wednesday or second Thursday of each month.

For more information visit www.asq0511.org or write to programs@asq0511.org

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American Society for Quality, Washington Section 509, Software Special Interest Group

For more information contact Julie Ferron at 301-545-4382 or jferron77@aol.com

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American Society for Training and Development, Maryland Chapter

For more information about ASTD visit www.astdmaryland.org

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The Association for Quality and Participation, Richmond Chapter

For more information contact Wes Clark at 804-383-2620.

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Chesapeake Organizational Development Network

For more information about CBODN visit www.cbodn.org To receive job announcements via email contact Sharon Newman at cfinewman@aol.com

CBODN Special Interest Groups (SIG):

- Downtown DC Lunch Bunch SIG** - meets the second Tuesday of every month at 12:15 p.m. at Bertoluccis, 1218 Connecticut Ave, NW, close to the DuPont Circle metro. Contact Sharon Newman at 202-663-5802 or email cfinewman@aol.com
- Business Practices Excellence SIG** - meets in Columbia, MD. Contact Betty Myers at 410-997-2052 or Kaleidosystems@erols.com
- NW Breakfast SIG** - contact Marilyn Weinstein at 301-530-4668 or marilynweinstein@juno.com , or contact Bill Tilles at 301-468-4835 or WRTilles@aol.com
- Diversity SIG** - contact Bob Greene at 301-270-1512 or bgreene@erols.com , or contact James Alexander at 301-916-9004 or halex@erols.com
- New Sciences SIG** - meets monthly, contact Jim White at JimW339@aol.com or Bill Smith at aic@odii.com
- People of Color SIG** - contact Trudy Perry at 202-483-7550 or Tkayperry@aol.com
- Entrepreneur SIG** - contact Mary Beth Dye, 410-867-6869, or email Info@NewVisionsConsulting.com

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Strategic Leadership Network, Washington Metro Chapter

For information, please contact the chapter administrator at 703-892-1190 or email john_tieso@msn.com

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Washington Deming Study Group

For more information about the Study Group please call 301-294-8406 or email Phil Landesberg at Phil_Landesberg@prodigy.net

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University of Maryland Center for Quality and Productivity

For more information about the Senate Productivity and Maryland Quality Awards call the Maryland Center at 301-403-4413, visit www.bsos.umd.edu/mcqp , or call Nellie Freeman at Senator Sarbanes' office, 202-224-4524.

District of Columbia Association for Healthcare Quality (DCAHQ)

For more information contact Gloria Snidersich at 202-479-8747 or
Gloria.snidersich@carefirst.com

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HR Alliance

For more information visit www.hralliance.net or call 202-354-6878.

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AQP Delaware Valley Chapter

For information contact Jim Bianchetta at 610-388-3420 or bianchetta@aol.com

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The W. Edwards Deming Institute

For information visit www.metro-asq.org/WED%20Conf.htm

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Reinvention Express Calendar

Visit the reinvention express calendar for information on additional events
at www.npr.gov/calendar